



The 360° Difference

### REGISTERED OWNER INFORMATION

Name (First, Middle, Last) \_\_\_\_\_

Residence Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mailing Address (If different than residence address) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Telephone \_\_\_\_\_

Mobile Telephone \_\_\_\_\_

Email Address \_\_\_\_\_

### REGISTERED VEHICLE INFORMATION

Year	Make	Model		
Vehicle Identification Number		Product Purchase Date	Current Mileage	Product Purchase Price

### DEALER INFORMATION

www.valpro360.com

Name of Selling Dealer: \_\_\_\_\_

Address of Dealer: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

DEALER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

REGISTERED OWNER STATEMENT: I, the Registered Owner, hereby declare the above information is correct. I understand the purchase of this product is not required to obtain financing for the Registered Vehicle. I ACKNOWLEDGE THE DEFINITIONS, LIMITATIONS AND EXCLUSIONS LISTED ON PAGE 3 & 4 OF THIS LIMITED WARRANTY ONLY APPLY TO THE PRODUCT(S) I HAVE SELECTED ABOVE AND THE SELLING DEALER OF THE PRODUCT(S) HAS PROVIDED ME WITH A COMPLETE COPY OF THIS WARRANTY. Also, I understand that the failure to receive prior authorization will result in denial of any claim under this Limited Warranty. This is a Limited Product Warranty that requires the product to be applied to my vehicle and is not insurance.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**PACKAGE SELECTION**

**CITY PKG.**  
TOTAL PURCHASE PRICE ..... \$ \_\_\_\_\_

- **Windshield Sealant** - Includes Reapplication Every 6 Months
- **Exterior Sealant** - Includes Paintless Dent Repair
- **Anti-bacterial Interior Sealant** - Includes Rip, Tear & Burn Repair

**CITY PLUS PKG.**  
TOTAL PURCHASE PRICE ..... \$ \_\_\_\_\_

- **CITY PKG.**
- **Alloy Wheel & Headlight Sealant** - Includes Cosmetic Alloy Wheel Repair

**PRODUCT SELECTION**

**INDIVIDUAL PRODUCTS**  
(Includes only the Products checked below)

**Windshield Sealant** ..... \$ \_\_\_\_\_  
Includes **Reapplication Every 6 Months**

**Exterior Sealant** ..... \$ \_\_\_\_\_  
Includes **Paintless Dent Repair**

**Anti-bacterial Interior Sealant** .... \$ \_\_\_\_\_  
Includes **Rip, Tear & Burn Repair**

**Alloy Wheel & Headlight Sealant**  
Includes **Cosmetic Alloy Wheel Repair** ..... \$ \_\_\_\_\_

**TOTAL INDIVIDUAL PRODUCT(S) PRICE**..... \$ \_\_\_\_\_

**LIMITED PRODUCT WARRANTY**

**5 YEAR TERM - UNLIMITED MILES**

## Limited Product Warranty

IMPORTANT: To receive the benefits of this Limited Product Warranty, the products marked on the Limited Product Warranty Registration Form must be applied to the Registered Vehicle.

THIS AGREEMENT IS A LIMITED PRODUCT WARRANTY AND IS NOT INSURANCE. IT IS NOT SUBJECT TO STATE INSURANCE LAWS BUT MAY BE SUBJECT TO STATE LAWS CONCERNING WARRANTIES. THIS LIMITED PRODUCT WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE .

Please read this Agreement carefully:

**KEY TERMS:** The following words, terms and phrases when used herein are defined as follows: Agreement means this Limited Product Warranty document, describing the terms, conditions, requirements, limitations and exclusions (losses we do not cover) on The Products. Term of Warranty shall mean the length of time warranty is provided under this Agreement as indicated on the Limited Product Warranty Registration Form. Warranty begins on the date the Product was applied by the selling dealer. Owner Requirements means maintaining the exterior and interior by frequently and regularly washing the exterior and vacuuming the interior of the Registered Vehicle. The Limited Product Warranty means the coverage, limitations and exclusions set forth in the warranty description section below for each Product. We/Us/Our and Administrator shall mean Century Automotive Service Corporation, PO BOX 3809, Albuquerque, NM. 87190-3809, 1-888-338-0389., the Warrantor, who is responsible for providing and administering the benefits under this Limited Warranty (unless indicated otherwise in the state specific section of this Agreement). You/Your shall mean the individual or company noted on the Limited Product Warranty Registration Form under Section Registered Owner Information. Registered Vehicle means the vehicle owned by You noted on the Limited Product Warranty Registration Form under Section Registered Vehicle Information, to which the Product was applied.

A. WARRANTY DESCRIPTIONS: We agree, subject to the terms and conditions of this Agreement to the following, if purchased by You and applied to the Registered Vehicle, as indicated on the Limited Product Warranty Registration Form .

**Windshield Sealant Limited Warranty – Includes Reapplication Every 6 Months:** To ensure your Windshield Product Warranty is performing at its peak level, we will provide reapplication service. The reapplication service will be reapplied when your original protected windshield was replaced or damaged from flying debris (The damaged windshield is not covered by this limited warranty). This limited warranty does not cover repair or replacement of your windshield. **Includes Reapplication Every 6 Months** - Simply bring this contract and your vehicle treated with the windshield Product into the dealership and we will retreat with the proprietary Reapplication Formula. You can do this as often as every six months for the term of the warranty.

**Exterior Sealant Limited Warranty – Includes Paintless Dent Repair:** We guarantee the treated exterior surface of the Registered Vehicle will retain its high luster and shine from exposures to weather-induced fading, oxidation, hard water etching, bird droppings, tree sap, road salt, road de-icing agents, acid rain, industrial fallout, insect damage including love bugs, chrome water spotting. **Includes Paintless Dent Repair** - We guarantee Paintless Dent Repairs of minor dents and dings four inches (4" or less) to exterior vertical and horizontal painted sheet metal body panels of the treated exterior surface of the Registered Vehicle. Provision of service under this Agreement may not be attempted or provided on a particular dent or ding in the event that a paintless dent repair technician determines, in his/her own discretion that the damage cannot be repaired using Paintless Dent Repair. Warranty/Benefit Limits: As long as conditions herein are met and the damage can be repaired through the Paintless Dent Repair process, there are no limitations as to the number of Paintless Dent Repairs you may receive within the term of the Agreement. Subject to the conditions, exclusions and limitations contained herein.

**Anti-bacterial Interior Sealant Limited Warranty – Includes Rip, Tear & Burn Repair:** We guarantee the treated interior surface (Fabric, Vinyl, Leather and Carpet) of the Registered Vehicle to remain free from damage caused by permanent stains, UV exposure, temperature extremes and the interior Treated surfaces are also warranted against odor caused by mold or mildew as a result of food and/or drink. Treatment for odor is limited to cleaning the vehicle and retreating. **Includes Rip, Tear and Burn Repair** - We guarantee repairs of burn and puncture repairs with a circumference less than one (1") inch and Tears less than six (6") inches in length.

**Alloy Wheel & Headlight Sealant Limited Warranty – Includes Cosmetic Alloy Wheel Repair:** We guarantee the treated aluminum alloy wheel against exterior brake dust staining and the treated headlights to be free from exterior dulling and fading. **Includes Cosmetic Alloy Wheel Repair** - We guarantee the treated alloy wheel to remain free from cosmetic damage, subject to the exclusions contained herein and in Section F – Exclusions. All Cosmetic wheel/rim repairs will be made utilizing an authorized wheel/rim repair technician. We will determine the best repair process for the Cosmetic Damage (i.e. nicks, scratches, curb rash, pitting, and discoloration). Cosmetic Damage will not result in wheel/rim re-manufacturing or replacement of wheel or headlight under any circumstance.

B. TERM OF WARRANTY: Warranty under this Agreement is only valid for the period of time indicated on the Registration Form.

C. REQUIREMENTS AND LIMITATIONS ON CLAIMS: 1. Method of Repair or Replacement for Exterior and Interior Surfaces (excluding dents): The method or repair or replacement is in Our sole discretion. We have the right to professionally recondition, repair and/or detail any damaged area before repainting any surface. We may attempt to remove any stain by means of professional cleaning or reconditioning before replacing any surface. When repairing, replacing, or repainting the interior or exterior of any Treated Surface, it may not always be possible to exactly match the color and/or texture of the undamaged Treated Surfaces. These discrepancies are not covered, and We are not responsible for such instances. We reserve the right to inspect any damaged portion of the Treated Surface prior to authorizing a remedy. Stains, rips, punctures and burns may be repaired or replaced by the use of inserts in lieu of replacement of the entire surface. 2. In the event there is an odor due to a food or drink stain, warranty coverage is limited to cleaning and reapplication of interior product. 3. Method of Repair of Eligible Dents: The repair of covered dents is limited to the Paintless Dent Repair process, to accessible dents, by a certified Paintless Dent Repair technician who will determine whether the dent can be repaired as covered herein. You understand that certain dents, even though treated are not repairable or covered hereunder, for example (a) lack of access to the dent, (b) dents located on bumpers, plastic panels, fiberglass panels, trim, chrome, (c) dents that have been previously repaired with body filler and/or repainting, (d) dents larger than four (4") inches in length or diameter, (e) dents that have sharply indented the metal, (f) dents on body lines or defined curves that are not flexible enough to remove dents using the Paintless Dent Repair process,(g) Roof dent repairs that require the removal of sunroofs or mounted electronics or video screens to gain access to the dent. The decision of whether a dent is repairable as contemplated herein shall be in the sole judgment of the certified Paintless Dent Repair technician. (h)The Selling Dealer/Distributor who provides You with this limited warranty must complete the Registration Form and submit the Registration page to Us along with the proper payment. We reserve the right to reject this registration, without obligation to any party, if it is not fully or accurately completed, or if the Selling Dealer/Distributor fails to pay Us for the products purchased by You, the customer.

D. AGREEMENT: 1. This Agreement only covers repairs or replacements authorized by Us. We do not cover any repairs or replacements made by others which We have not authorized. We reserve the right to inspect all damage and claims prior to approval. 2. You must take every reasonable precaution to protect the Registered Vehicle from exposures that could damage the exterior and interior surfaces of the Registered Vehicle from loss or damage. 3. You may contact the Limited Product Warranty Administrator to file a claim by calling 1-888-338-0389. 4. Covered losses will be remedied by reconditioning, detailing, repair or replacement of the covered surface at Our sole discretion. 5. Product(s) have been applied to the Registered Vehicle and cannot be removed. Therefore, this Limited Product Warranty is non-cancellable by either party. 6. Transfer - The original purchaser shall have the right to transfer this Limited Product Warranty to the first subsequent owner of the Registered Vehicle. To continue Warranty coverage, the original purchaser must submit a written request to Century Automotive Service Corporation, PO BOX 3809, Albuquerque, NM.

87190-3809, 1-888-338-0389 within 30 days from the date of sale of the Registered Vehicle. The written request must include the following: Transfer Coverage TO (Name of First Subsequent Vehicle Owner); Address/City/State/Zip; Phone; Date of Transfer of Ownership; and Vehicle Identification Number along with a transfer fee of \$50.00.  
7. Deductible – There is no deductible required to obtain coverage of benefits under this Limited Product Warranty.

E. FILING AND PROCESSING OF CLAIMS: 1. It is Your responsibility to contact the Administrator, Century Automotive Service Corporation, PO BOX 3809, Albuquerque, NM. 87190-3809, 1-888-338-0389 prior to completing any repairs and immediately upon notice of damage. 2. You must contact the Administrator once visible damage has begun. 3. Delay in filing a claim could result in the worsening of the problem because necessary repairs are not made in a timely manner to minimize damage. Failing to report your claim in a timely manner which results in unnecessary damage, could void Your Limited Product Warranty coverage. You may be asked to provide information regarding the damage (including pictures), a copy of Your limited warranty registration form, and/or proof of product purchase, and/or identification. For a claim to be considered, the claim must be filed during the Term indicated on the Registration associated with this limited warranty.

F. LIMITATIONS & EXCLUSIONS: This Limited Product Warranty does not cover and specifically excludes damage caused or resulting from the following:  
Exclusions Relating to All Products: (a) Preexisting conditions, loss or damage which occurred prior to the application of the Products, (b) Repairs made to the Registered Vehicle not pre-approved in advance by Us, (c) Claims arising where the product was not applied and installed by an authorized dealer or distributor of The products (d) Failure to properly and reasonably maintain and protect the Registered Vehicle from exterior or interior exposures or damage, (e) Damage caused by acts of God (fire, flood, hail, sand storms, natural casualties), (f) Damage caused by collision, accident or other similar event, (g) Rust or surface rust, (h) Original manufacturer's defect, (i) Neglect, abuse, abnormal use, intentional damage, vandalism or malicious mischief, act which would cause abnormal discoloration or deterioration, (j) Terrorism, acts of war, (k) Commandeering by law enforcement or government agencies, (l) Commercial use of a vehicle, such as, but not limited to, emergency vehicles, police cars, ambulances and trucks rated over one ton, (m) Failure to provide multiple bids if required by the Administrator or photographs of the damage when required by Us, (n) Claims that exceed the maximum dollar amount set forth below in section G, (o) The product application-specific exclusions set forth below, (p) Claims submitted by anyone other than the Registered Owner, (q) Claims relating to the Product where the Limited Product Warranty was not registered with Us or our Administrator. (r) Acids, harsh or corrosive chemicals, stone abrasion, paint chipping, peeling, spotting, or separating; exhaust system, mechanical or moving parts, truck beds, inside panels, railings, inside tailgates, aftermarket floor mats, aftermarket trunk/cargo area carpet, suede surfaces, any damage caused by impact or collision, scratches, vehicle manufacturer defects and/or damages covered by the vehicle manufacturer's warranty. (s) Regular general cleaning and maintenance is necessary. We are not obligated or responsible for general cleaning and maintenance of the registered vehicle's interior or exterior surface.

**Windshield Sealant Limited Warranty Exclusions – Includes Reapplication Every 6 Months:** Repair or replacement of a windshield due to flying debris, cracks, stone chips and other physical damage. This limited warranty does not cover repair or replacement of your windshield.

**Exterior Sealant Limited Warranty Exclusions – Includes Paintless Dent Repair:** (a) Non-clear coated surfaces, (b) Damage caused by road hazards, (c) Modification or alterations of the original factory finish, (d) Repainted surfaces, (e) After-market pin stripping, (f) Vinyl graphics or decals, (g) Paint chips, scratches or damaged cause by neglect, (h) Rusting of metal. **Includes Paintless Dent Repair** (a) Large dents. Large dents may be non-repairable using the Paintless Dent Repair process, (b) Environmental damage. Any dent, ding or damage caused, in whole or in part, by environmental conditions or events including rust, corrosion and damage from chemicals, (c) Chrome or unpainted portions of Your vehicle, glass, plastic, or other non-metal exterior sections of the vehicle body or attached to the vehicle body, (d) Any damage to the interior of the vehicle, or the undercarriage of the vehicle, (e) Chips, cracks or other damage to the paint on the surface of the vehicle, (f) Dents or dings on roof panels equipped with a sunroof or moon roof, (g) Dents, dings or creases that may damage the body or painted finish if the Paintless Dent Repair process is utilized, (h) Dents or dings that are not capable of being completely repaired by the Paintless Dent Repair process, (i) Dents or dings that must be repaired using putty, sanding, bonding, primer, or paint, (j) Dents or dings where access is restricted due to bracing, double metal panels, aftermarket installations or other access limitations.

**Anti-bacterial Interior Sealant Limited Warranty Exclusions – Includes Rip, Tear and Burn Repair:** (Applicable to leather, fabric, vinyl and carpet) (a) Stains or damage caused by tar, acid, bleach or other caustic or corrosive substances, (b) Surface wear or natural creases, (c) Modifications to the surface or manufacturer defect, (d) Suede, seat belts, headliners, steering wheels, (e) Ford King Ranch series seats. (f) Dye transfer damage to leather seats is limited to cleaning and reapplication of the leather sealant product. **Includes Rip, Tear and Burn Repair** - (Applicable to leather, fabric, vinyl and carpet) (a) Manufacturer defects, (b) Fabric shredding, (c) Improper adhesion, (d) Dashes, (e) Arm rests, (f) Steering wheels, (g) Side door storage compartments, (h) Normal wear and tear, (i) Burns and punctures with a circumference greater than one (1") inch, (j) Tears longer than six (6") inches in length.

**Alloy Wheel & Headlight Sealant Limited Warranty Exclusions - Includes Cosmetic Alloy Wheel Repair:** The following items are excluded from coverage under this Section A – Brake dust staining is limited to cleaning and reapplication of sealant. Headlight lenses (exterior only) dulling and fading is limited to cleaning and reapplication. **Includes Cosmetic Alloy Wheel Repair:** Chrome wheels/rims and alloy wheels/rims with chrome simulation are not covered by the Cosmetic Damage portion of this Agreement. Damage to wheels that become dented or bent from contact as a result of curbing, road hazards, frame, body or suspensions damage. Alloy wheel replacement and any damage that cannot be repaired using cosmetic wheel repair techniques. This limited warranty does not cover replacement of wheels, tires or headlights under any circumstance.

G. LIMITATIONS OF LIABILITY: Except where prohibited by law, We shall not be liable for any loss or damage resulting from failure of the Product to perform, which is in excess of Our actual cost of repair of the Registered Vehicle.

We have no obligation toward reimbursement of transportation or inconvenience cost during time of repair. We shall not be liable for incidental, consequential, or punitive damages. Our maximum liability is limited to the amounts calculated pursuant to the terms of this limited product warranty.

All repairs are limited, to the extent possible, to only the damaged areas of the treated surfaces. Warranty claim payments made under this limited warranty are limited to not exceed the actual cash value "ACV" of the vehicle as determined by the NADA Official Used Car Guide average trade-in value, at the time the warranty claim payment is made.

WE SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING WARRANTY, CONTRACT, NEGLIGENCE, OR STRICT LIABILITY. SOME STATES DO ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

ALL IMPLIED WARRANTIES WHICH MAY ARISE UNDER STATE LAW, INCLUDING ALL IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LAST, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

H. GUARANTEE Our obligations under this Limited Product Warranty are insured under a reimbursement policy issued by ADMINISTRATOR OBLIGOR: Century Automotive Service Corporation, PO BOX 3809, Albuquerque, NM. 87190-3809, 1-888-338-0389. This is a Contract between You and the Administrator. The Administrator's performance under this Contract is insured by an insurance policy issued by American Commerce Insurance Company, 3590 Twin Creeks Dr, Columbus, OH 43218-2579. Telephone 1-877-778-3450. If a covered claim is not paid within sixty (60) days after proof of loss has been filed, you may file a claim with American Commerce Insurance Company at the address listed above.

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I. This Agreement is amended to comply with the following state requirements and disclosures:

CALIFORNIA: Obligor California License Number OC588598.

GEORGIA: Under Terms and Conditions and Claims Procedures sections, any reference to "Failure to do so will VOID this Limited Warranty" is replaced with "Failure to do so will result in Denial of Coverage under this Limited Warranty."

MARYLAND: The obligations of the Warrantor to the Warranty Holder under this Vehicle Protection Product Warranty are guaranteed under a Warranty Reimbursement Insurance Policy. In the event payment due under the terms of the Vehicle Protection Warranty is not provided by the Warrantor within 60 days after proof of loss has been filed by the Warranty Holder in accordance with the terms of the Vehicle Protection Product Warranty, the Warranty Holder may file a claim directly with the insurer that issued the Warranty Reimbursement Insurance Policy.

OHIO: This vehicle protection product warranty is not subject to the insurance laws of Ohio, contained in XXXIX of the Ohio Revised Code. This warranty may not include all the benefits or protections of an insurance policy issued by an insurer authorized to do business in Ohio.

NEW JERSEY: THIS AGREEMENT IS A PRODUCT WARRANTY, NOT INSURANCE AND IS UNDER THE PURVIEW OF THE DIVISION OF CONSUMER AFFAIRS.

TEXAS: This vehicle protection product warranty is regulated by the Texas Department of Licensing and Regulation, P.O. Box 12157, Austin, Texas 78711, 1-800-803-9202, 512-463-6599. Unresolved complaints concerning this Limited Warranty or questions concerning the regulation of this Limited Warranty may be addressed to the department.

EXAMPLE ONLY

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